

PLANNING DOCUMENT

Outdoor furniture assembly guide

A practical checklist for receiving, assembling and placing freestanding outdoor furniture. Product-specific fixings, load limits and care instructions always take priority.

Before you begin

- 01 Check the delivery note, carton labels and all visible packaging before opening. Photograph transit damage before moving the item.
- 02 Move cartons close to the final position and protect paving, decking and indoor floors along the access route.
- 03 Confirm that the ground is level, stable and able to drain. Do not assemble furniture on loose or sloping ground.

Assembly and placement

- 01 Use two people for large frames and upholstered modules. Lift from structural frame points rather than arms, slats or moving parts.
- 02 Use only the supplied fixings and tighten them evenly. Recheck all fixings after the first week of use.
- 03 Keep safe clearance from heat sources, pool chemicals, drainage outlets and retractable doors or awnings.
- 04 Fit covers only when products are clean and dry, and allow airflow around cushions and timber surfaces.

Before contacting the team

Have the order reference, product code, carton label and clear photographs ready. Use the support centre if any part is missing, damaged or does not align without force.